MotoXtek
Part No: - MX-THB-ADJ - Handlebar Mount Kit with Moto-Gripper

Mount Kit (4th Gen) with Moto-Gripper

Tool Kit Includes:
1 5/32” hex key
3 Reducer Bushings
1 Moto-Gripper

4G Handlebar Mount Instructions:
This mount system is designed to securely mount your device onto 7/8” (22mm), 1” (25mm), 1 1/8” (28.5mm) (with supplied bushings) up to 1 1/4” (32mm) round handlebars. Please follow the installation instructions carefully. The mount is fully assembled and ready to install.

Step 1. Remove the two Clamp bolts holding the clamp together and separate the two halves. Slip the bottom half under your handle bar in a suitable location and re-install the top half. Tighten the Clamp Bolts until you cannot move the clamp assembly. For 7/8” (22mm) thru 1 1/8” bars, snap the appropriate reducer bushing onto the handlebar and install clamp over bushing. For 1 ¼” bars, no bushing is required.

Step 2. To rotate or remove the ball shaft loosen the Base Screw with the supplied 5/32” hex key.

Step 3. Now install the Moto-Gripper as shown below.

Note: The maximum weight of your mounted device should not exceed 2 lbs. (1k)
LIMITED LIFETIME WARRANTY AND DISCLAIMER

Returns
At MotoXtek, most items may be returned within 10 days of shipment for a refund, less shipping and handling (please note that outbound shipping costs on items that originally received free shipping will be charged at the time of return). All of the merchandise we sell is new and has never been opened, and we do not return any used merchandise to our warehouse shelves to re-sell it as new. Therefore, all items must be returned in new, unopened re-saleable condition or a restocking fee ranging from 5% to 20% may apply.

Furthermore, returned items must be complete with all original parts, accessories, and manufacturer packaging to be eligible for a credit. All returns are subject to inspection. MotoXtek reserves the right to determine, in its sole discretion, the condition and completeness of returned merchandise.

A return authorization number (RA#) is required for all returns. Items returned without prior authorization cannot be credited and may be refused upon delivery. Please contact our Customer Service Department at 714.823.9260 to obtain a return authorization number.

How to Return an Item

Contact our Customer Service department at 714.823.9260 to obtain a return authorization number (RA #).

Please include the RA# on the address label.

You can ship the item(s) back via your preferred method, although we recommend using a parcel service such as UPS. MotoXtek cannot be responsible for returns that are lost, misdirected or damaged during shipment. We can only credit you for items received back in our warehouse in returnable condition.

Send returns to:
MotoXtek
Attn: RA#
PO Box 6196
Garden Grove, CA 92846-6196

Once the item is received and inspected, a refund will be issued or a new item will be sent. Refunds can only be credited to the same card originally used for the order. Returns are processed within 4 business days of receipt.

Orders that are refused upon delivery are subject to return shipping charges and a restocking fee of up to half of the purchase price.

Exchanges

Please contact our Customer Service Department at 714.823.9260. If you ordered an incorrect item, you may exchange it; however, you will be responsible for the shipping charges.

Warranty / Damaged Items

Please inspect your items immediately upon delivery. Items with defects / damage will be mailed to the manufacturer for replacement or repair. Our products carry a manufacturer's lifetime limited warranty and the manufacturer has agreed to repair or replace the item within the warranty period. MotoXtek is not a warranty service center. Shipping damage must be reported to the Carrier and MotoXtek within 24 hours of receipt.

If you have questions, please contact MotoXtek's Customer Service Representative at 714.823.9260 or contact us at support@motoxtek.com. We can assist you in reaching the manufacturer. We do not accept C.O.D. shipments for returned freight items.

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